

August 31, 2017

The Honorable Representative Patricia A. Serpa
State of Rhode Island General Assembly
82 Smith Street, Providence, RI 02903

Dear Chairwoman Serpa:

Thank you for meeting last week to discuss the progress the State has made towards improving RI Bridges and the way in which we deliver health and human services to Rhode Island. As discussed, we are always looking to provide the Committee with data and updates that offer a comprehensive look at the health of the project. For this reason are changing the information we share with you and the cadence at which it is delivered.

As agreed upon, RI Bridges reports will now be submitted on a bi-weekly basis. Additional monthly updates will be shared every other submission. These additional monthly reports updates will include details about staffing and training plans at Department of Human Services (DHS), changes in State personnel involved in the project, an overview of system improvements and challenges and our monthly metrics dashboard.

This submission shares data from August 18 through August 27. Our next report will be provided to the Committee on September 15 and will include data from August 28 through September 10.

Below, please find the new standing bi-weekly updates as well as an outline of the data included in this submission.

Standing Bi-Weekly Updates and Attachments:

1. **Correspondences with federal partners**

Please see the following attachments:

- (file: **FNS Over-Issuance Follow-Up Letter 082317**) Our partners at Food and Nutrition Services (FNS) submitted a letter to DHS on August 23, 2017, as a follow-up to a March 3, 2017 (file: **United States Department of Agriculture_030317**) letter (previously submitted).
- (file: **RI FFY 2018 SUA Approval 296**) FNS submitted a letter to DHS on August 24, 2017, approving the 2018 Standard Utility Allowance request.
- (file: **USDA 2014 Civil Rights Compliance Review Follow- Up Letter 082517**) FNS submitted a letter to DHS on August 25, 2017, as a follow-up to the 2014 Civil Rights Compliance Review.
- File: **FNS Report**
- File: **Lobby Volume**
- File: **SNAP Monthly Terminations with Reasons**

- **File: FNS Backlog**

2. Number of off-cycle payments for the Child Care Assistance Program

One-hundred and eighty four off-cycle payments were made during this period.

3. Interim payments for Long Term Services and Supports

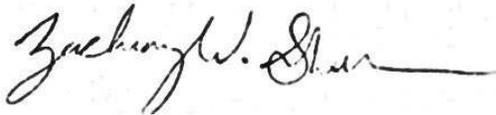
Forty-seven off-cycle payments were made during this period.

Attached Reports:

- Pending New Application Reports
- Daily Health Reports

Thank you for allowing us to provide details related to the State's RI Bridges improvement efforts. If you, or the Committee, have any further questions regarding the project, or any other matter, please do not hesitate to reach out to me directly.

Sincerely,



Zachary W. Sherman
Director
HealthSource RI

CC: Honorable Members of House Committee on Oversight
Eric Beane, Secretary, Executive Office of Health and Human Services (EOHHS)
Courtney Hawkins, Director, DHS
Patrick Tighe, Medicaid Program Director, EOHHS